



Our vision

We move people, goods, money and information – in a reliable, value-enhancing and sustainable way

SWISS POST 

For Switzerland

- We provide the public with efficient, inexpensive and high-quality postal, logistics and financial services
- We implement the Confederation's service and supply mandate optimally and increase our company value
- We strive to reach a leading position in the markets to which we have access, thereby securing our economic position
- We care for our environment
- We live up to our social responsibilities

Successful with innovations in our four markets

- We occupy a leading position in Switzerland in the communication market and are strengthening our cross-border and international business (letters, newspapers, promotional mailings, IT solutions and data management)
- We are one of the top three providers in the Swiss retail financial market (payments, investments, retirement planning and financing) and are continually expanding our position
- We are developing throughout Switzerland and strengthen our cross-border business in the logistics market (parcels, express services and logistics solutions)
- We hold a leading position in the public passenger transport market (regional, local and conurban transport, system management) in Switzerland and are also strengthening our position abroad

For our customers

- We provide high-quality services that are geared to the needs of our customers
- We have a nationwide network of access points for our services
- We offer customized service packages from a single source
- We guarantee intelligent and secure all-round solutions
- We work together with partners to ensure that our customers have worldwide access to our services

Together with our employees

- We rely on our common values: reliable – value-enhancing – sustainable
- We impress with our friendliness, appeal and long-term focus
- We ensure professional, high-quality support
- We rely on our quality, our trustworthiness and our image
- We practice a dynamic, success- and team-oriented corporate culture
- We promote intercultural competencies and equal opportunity
- We treat each other with respect, are fair, act in a socially responsible manner and communicate openly
- We work with progressive employment conditions
- We offer attractive development opportunities



Core values

Reliable, value-enhancing and sustainable



Reliable for us means:

We demonstrate that we are a reliable, trustworthy and fair partner on a daily basis. Customers in Switzerland and throughout the world can count on us. We deliver on our promises.

Value-enhancing for us means:

We focus on providing service for our customers. We meet their needs and offer them more than they expect.

Sustainable for us means:

We act in a sustainable manner and gear our activities to long-term business success. We strive to achieve an appropriate balance between acting in an environmentally friendly manner, embracing our social responsibilities and achieving business success.